Overall Ranking of CanAm 2009

Overall, how would you rate the CanAm 2009 Flyball Tournament?

- Poor
- Fair
- Average
- Good
- Excellent

80 (62%)
45 (35%)
1 (2%)
VENDORS

Vendor Types that Competitors Would like to see at CanAm

- Arts & Craft Items
- Massage Therapy
  - Human
  - Canine
- Canine Chiropractor
- Dog Treats*
- Raw Food Vendor
- Dogbonesdirect.com
  * The most requested item
- Sporting dogs items
- Canine Fitness Training
  - Jog a dog
- Custom Embroidering
  - Shirts and Jackets
- Pet Related Jewelry
- Crash Test Toys
- Dogshirtstore.com
- Action Photographer
INTEREST IN ON-LINE ENTRY AND PAYMENT PROGRAMS

If an on-line tournament entry program was available would you use it to enter your teams?

- Yes: 124 (95%)
- No: 6 (5%)

If an on-line payment program was available would you use it to pay your entry fees?

- Yes: 113 (88%)
- No: 15 (12%)
Was the crating space adequate?

Was the dog break area adequate?
Suggestion received that bags should be put out around the potty areas
PRIZES/AWARDS

97% liked that Championship prizes was awarded to each division.

Suggestions received:
- Ribbons only Fri/Sat – big prize on Sunday
- 1st place in Open divisions called Champions
- Title Ribbons with CanAm Logo
- Award something for the dogs
- More time and attention to top three Championship teams.
  - Have official team photos taken
  - Bring up 1,2,3 teams in Olympic Style in front of everyone
Suggestions:
• Better food quality & selections
• More Breakfast Items
• Meet and greet of some sort on Saturday evening
Tournament Communication

Rating the Quality of Information Received

Rules Easy to Understand

Format Easy to Understand
Tournament Communication
Web Site Information

Information Easily Located

Adequate Information Provided
**Tournament Communication**

**Suggested Information to Include in 2010**

- Detailed and accurate information regarding camping opportunities
  - Communicate that dry camping opportunities are available

- Timely Information on Vendors
  - Link to vendor sites to preview products
  - Include Photographer information

- Details on Venue
  - Location within Fairgrounds
  - Information on loading/unloading locations
  - Details regarding entering and exiting Fairgrounds

- Publish Estimate of Length of racing days (especially on Sunday)

- Timely Results Postings

- T-Shirt Pick Up Process to be Improved

- Clearer layout of web site
  - Search Feature would be helpful
Tournament Communication

Suggested Information to Include in 2010

• List of Vets on call and where they are crating

• Stress need for family radios prior to event

• Stress teams should enter from back of rings – not box area

• Seating
  • More around rings to watch racing
  • At back of rings for competitors to sit while waiting to race
  • More comfortable chairs for volunteers

• Racing:
  • Eliminate 3 minute warm ups
  • Start earlier

• Streaming Video
  • Provide Disc of event for sale
  • Give an indication as to what races are being filmed
  • Broken out segment of the championship races