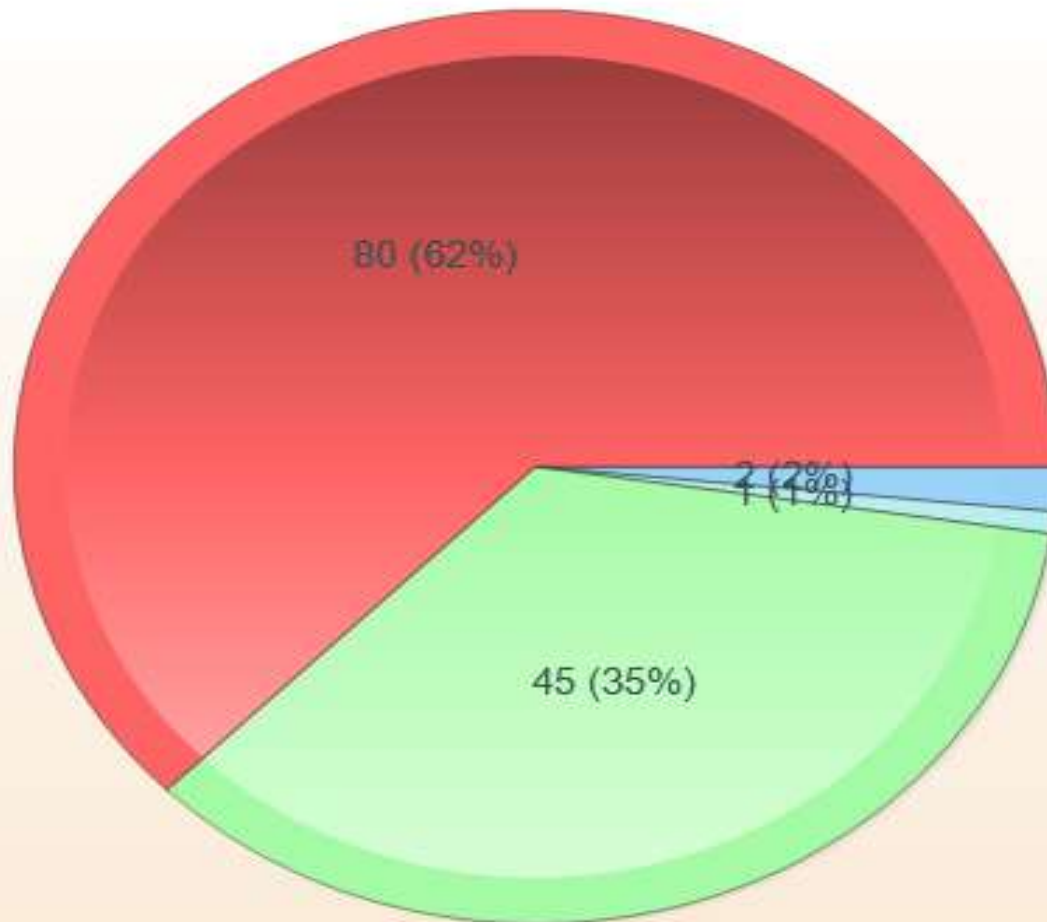


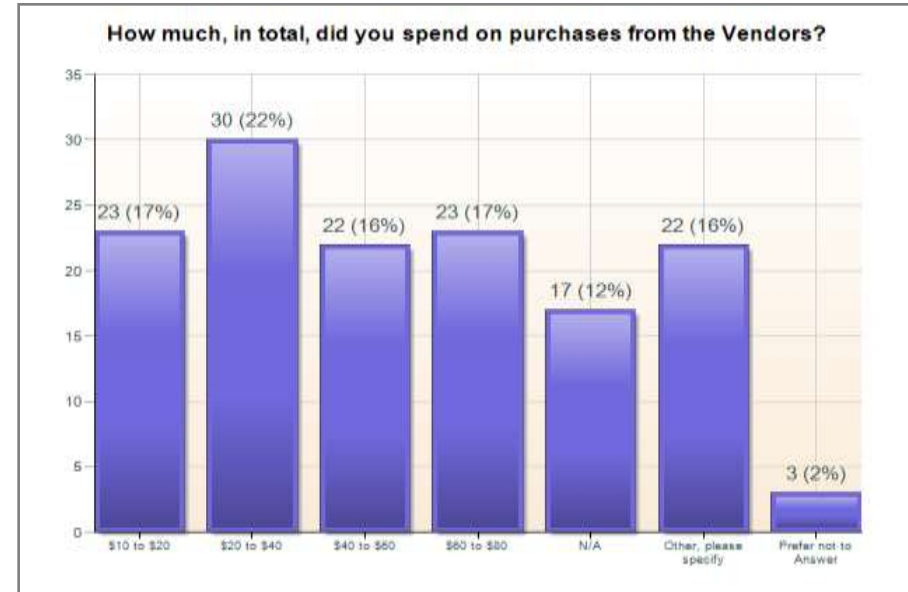
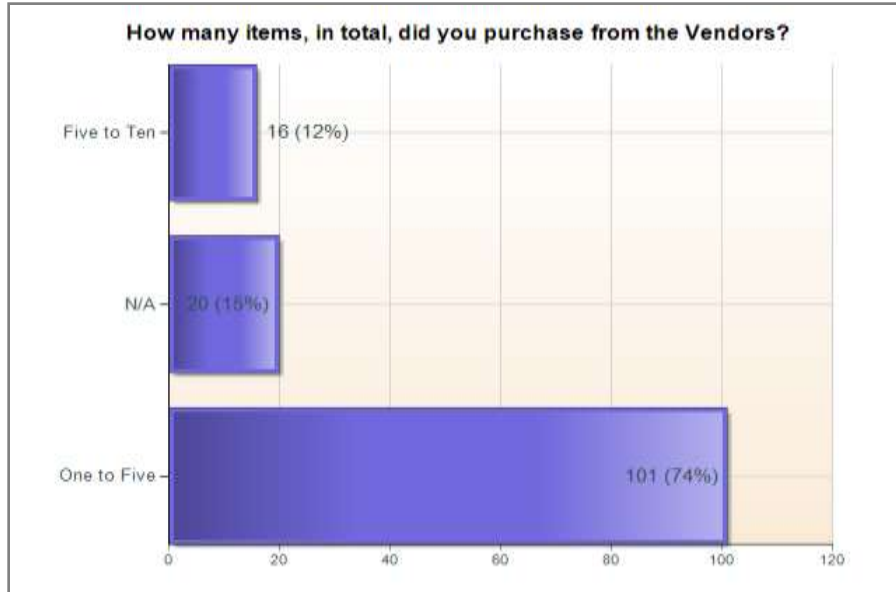
Overall Ranking of CanAm 2009

Overall, how would you rate the CanAm 2009 Flyball Tournament?

Poor Fair Average Good Excellent



VENDORS



Vendor Types that Competitors Would like to see at CanAm

- Arts & Craft Items
- Massage Therapy
 - Human
 - Canine
- Canine Chiropractor
- Dog Treats*
- Raw Food Vendor
- Dogbonesdirect.com

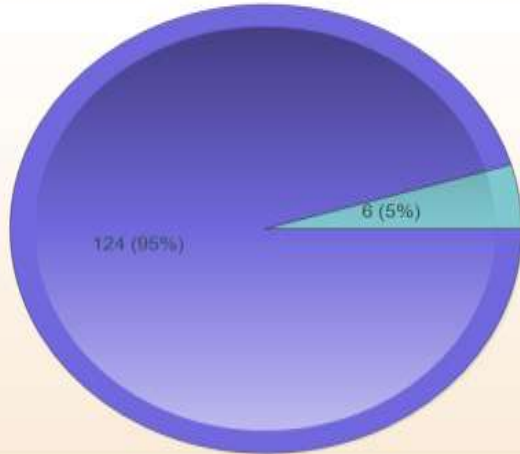
* The most requested item

- Sporting dogs items
- Canine Fitness Training
 - Jog a dog
- Custom Embroidering
 - Shirts and Jackets
- Pet Related Jewelry
- Crash Test Toys
- Dogshirtstore.com
- Action Photographer

INTEREST IN ON-LINE ENTRY AND PAYMENT PROGRAMS

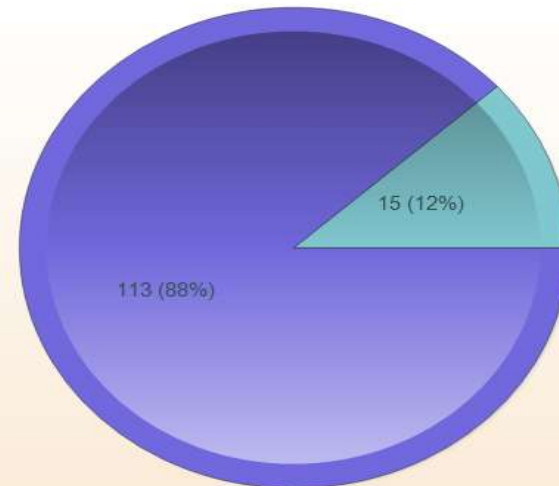
If an on-line tournament entry program was available would you use it to enter your teams?

Yes No

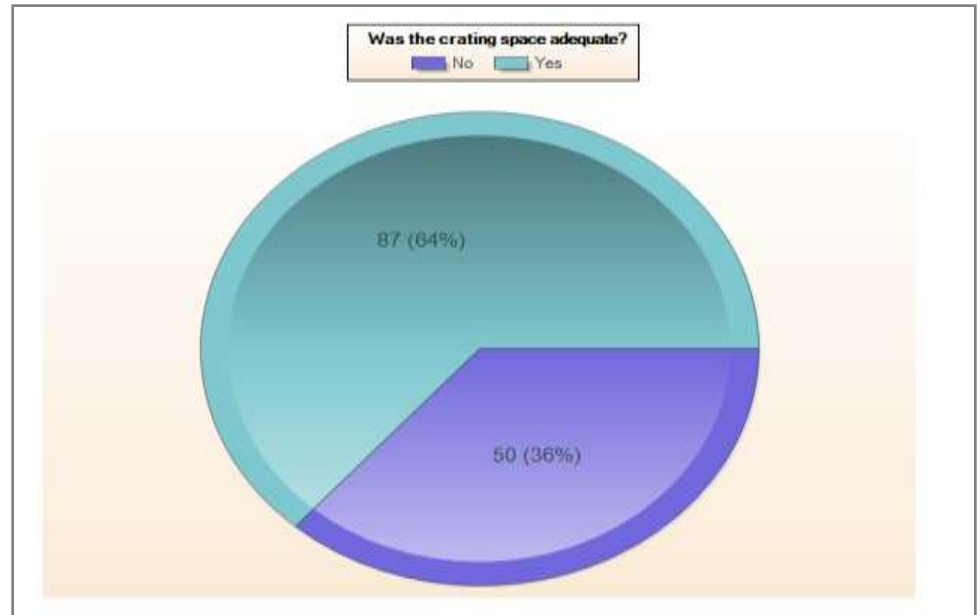


If an on-line payment program was available would you use it to pay your entry fees?

Yes No

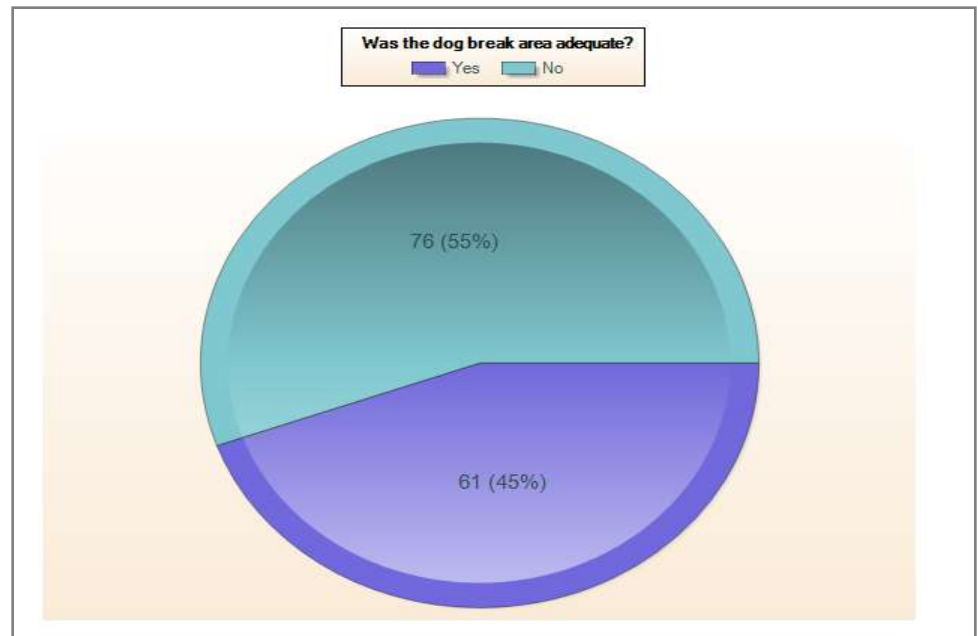


Was the crating space adequate?



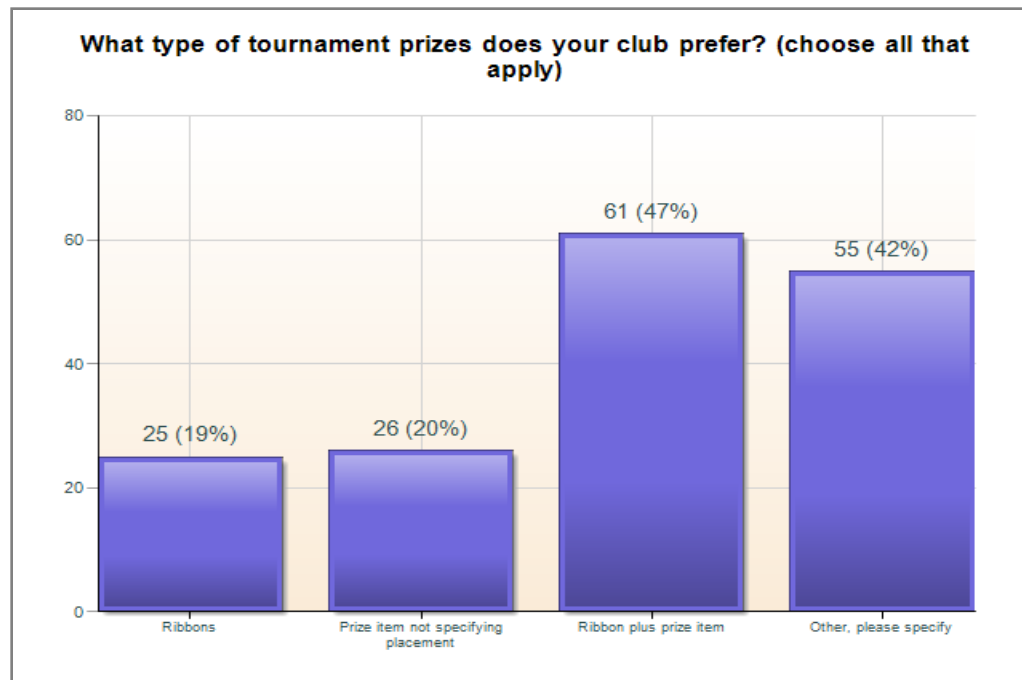
Was the dog break area adequate?

Suggestion received that bags should be put out around the potty areas



PRIZES/AWARDS

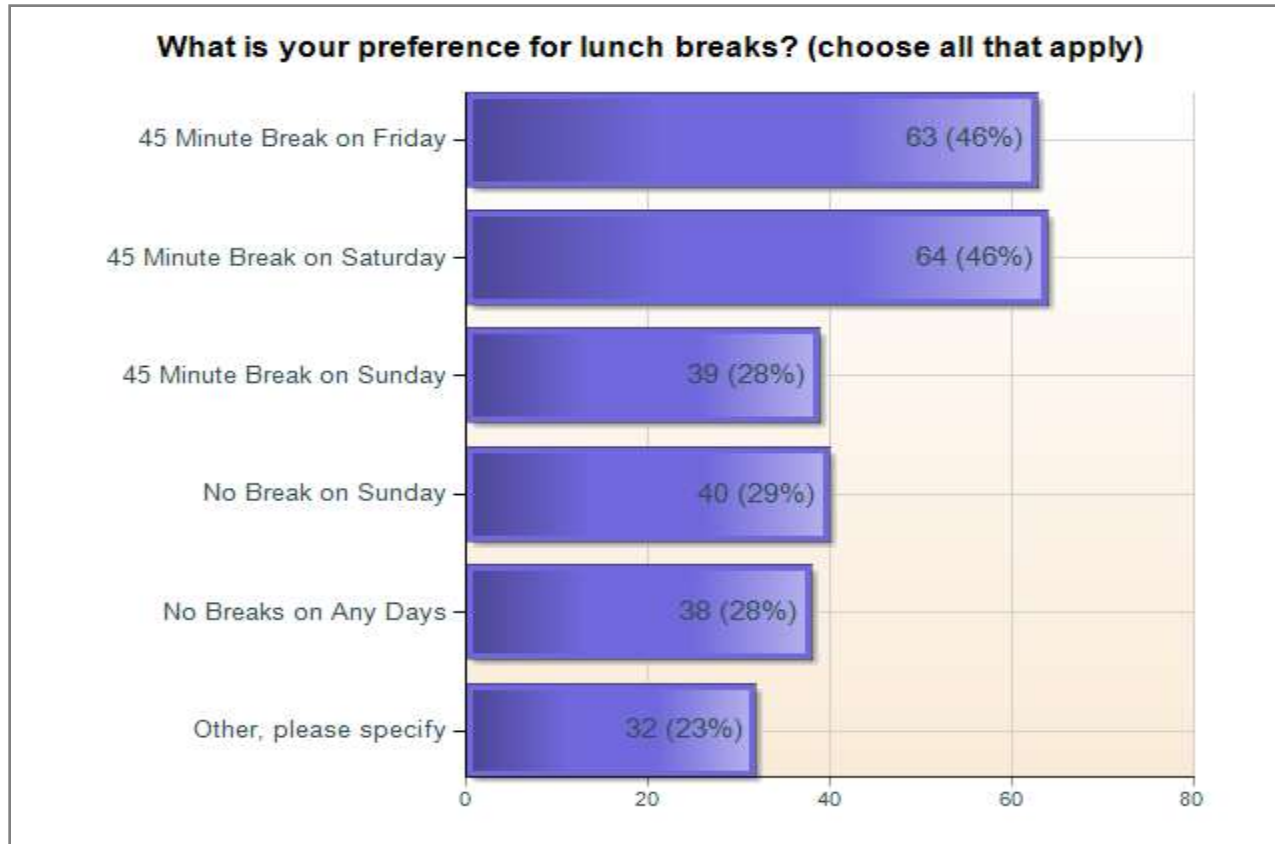
97% liked that Championship prizes was awarded to each division



Suggestions received:

- Ribbons only Fri/Sat – big prize on Sunday
- 1st place in Open divisions called Champions
- Title Ribbons with CanAm Logo
- Award something for the dogs
- More time and attention to top three Championship teams.
 - Have official team photos taken
 - Bring up 1,2,3 teams in Olympic Style in front of everyone

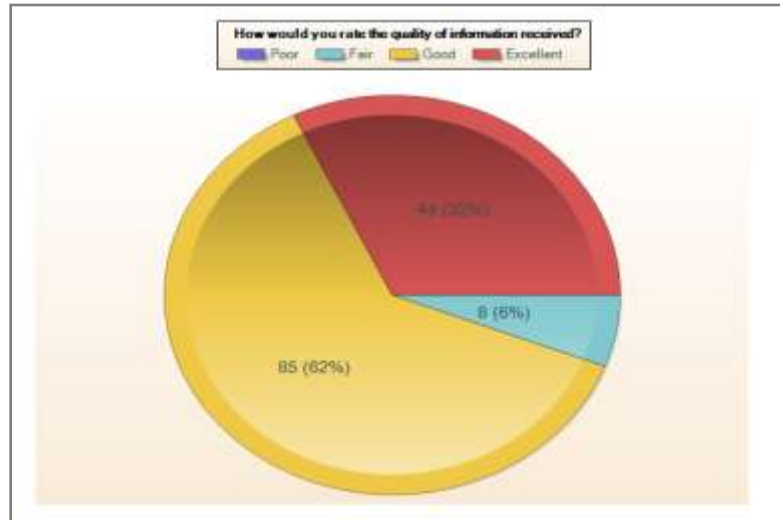
FOOD



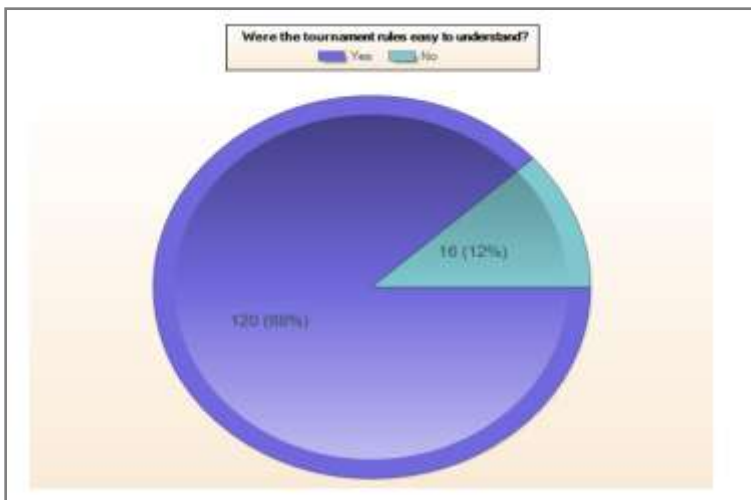
Suggestions:

- Better food quality & selections
- More Breakfast Items
- Meet and greet of some sort on Saturday evening

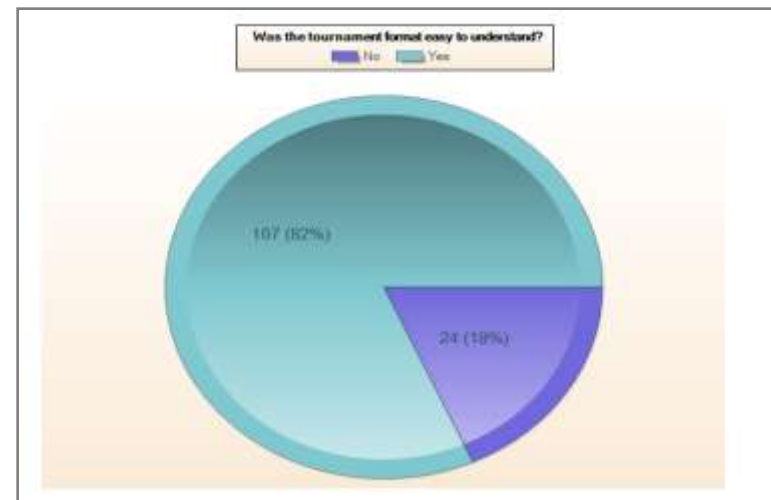
Tournament Communication



Rating the Quality of Information Received



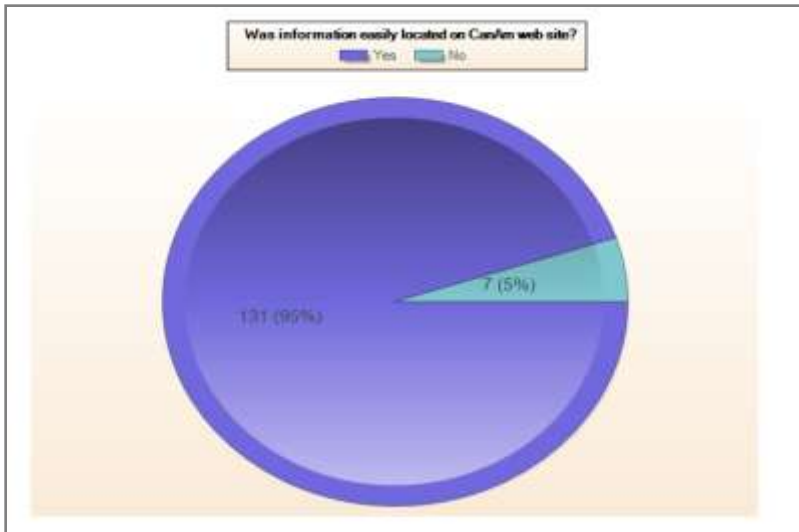
Rules Easy to Understand



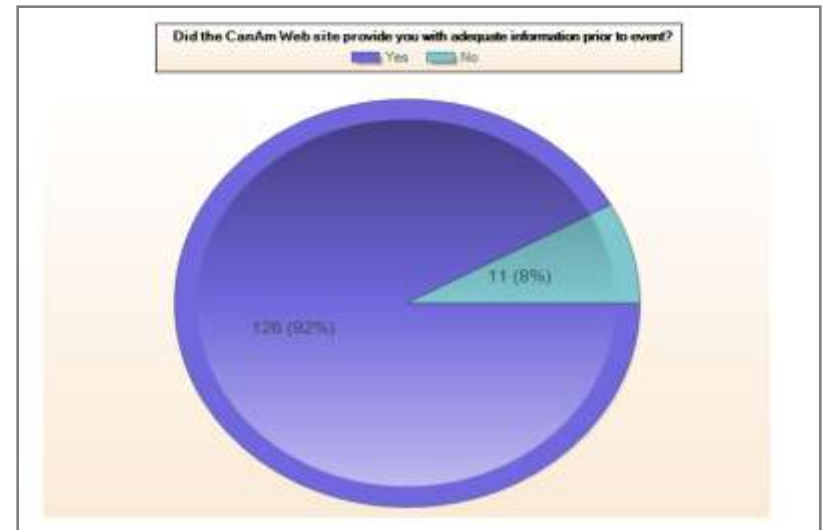
Format Easy to Understand

Tournament Communication

Web Site Information



Information Easily Located



Adequate Information Provided

Tournament Communication

Suggested Information to Include in 2010

- Detailed and accurate information regarding camping opportunities
 - Communicate that dry camping opportunities are available
- Timely Information on Vendors
 - Link to vendor sites to preview products
 - Include Photographer information
- Details on Venue
 - Location within Fairgrounds
 - Information on loading/unloading locations
 - Details regarding entering and exiting Fairgrounds
- Publish Estimate of Length of racing days (especially on Sunday)
- Timely Results Postings
- T-Shirt Pick Up Process to be Improved
- Clearer layout of web site
 - Search Feature would be helpful

Tournament Communication

Suggested Information to Include in 2010

- List of Vets on call and where they are crating
- Stress need for family radios prior to event
- Stress teams should enter from back of rings – not box area
- Seating
 - More around rings to watch racing
 - At back of rings for competitors to sit while waiting to race
 - More comfortable chairs for volunteers
- Racing:
 - Eliminate 3 minute warm ups
 - Start earlier
- Streaming Video
 - Provide Disc of event for sale
 - Give an indication as to what races are being filmed
 - Broken out segment of the championship races